

Representations received in support of the review for Meram Kitchen/XO Lounge

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I am writing to support the review of the premises licence for XO Lounge on the grounds of Prevention of Public Nuisance and Prevention of Crime and Disorder. 1. Public Nuisance (Noise): Every weekend (typically Fridays 19:00–00:00 and Saturdays 19:00–01:00), intrusive low-frequency noise and vibrations from the DJ booth are clearly audible within first and second-floor apartments. The use of the outside terrace also results in loud shouting that is not effectively managed by staff. This persists even with windows closed, preventing the quiet enjoyment of my home and disturbing sleep. 2. Crime and Disorder: I have witnessed alcohol-related disorder, including swearing, shouting, and physical altercations involving patrons leaving the premises. This has resulted in criminal damage to communal property, such as the Brewery Square planters. 3. Direct Engagement: Attempts to resolve these issues directly with the management have resulted in intimidating and threatening behavior toward residents. Due to this, I request that the Licensing Sub-Committee considers my safety when publishing this representation."

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Public nuisance - loud intrusive noise, both from music and customers occupying the external terrace, after the time when residents are trying to go to sleep in the apartments above (22.00 in my case). This is a situation where a nightclub has now been installed in The Brewery following the initial granting of a licence to a restaurant, with residential apartments on three floors above,, unable to escape the noise. It would be reasonable to apply conditions so that - 1. No music can be heard in the apartments above, by limiting the decibel level to a stated reasonable number. 2. No music is permitted after 22.00. 3. No occupation of the outside terrace is permitted after 22.00.

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As a resident, I am supporting the licence review for XO Lounge due to ongoing issues with Public Nuisance and Crime and Disorder. Noise Impact: Every Friday and Saturday evening, intense bass and music from the venue's DJ booth penetrate my second-floor apartment. This, combined with unmanaged noise from the terrace, makes it impossible to sleep or relax at home. Anti-Social Behaviour: I have witnessed patrons engaging in swearing, shouting, and fighting upon leaving the venue, which has led to criminal damage within Brewery Square. Management Conduct: Because previous attempts to engage with the venue have resulted in intimidating behaviour toward residents, I ask the committee to ensure my details are handled with discretion to protect my safety

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